

# Public Utilities Commission of Nevada









#### **MARCH 2013**



Fix a Leak Week is celebrated in March each year to remind Americans to check household fixtures and irrigation systems for leaks.

- Leaks can account for, on average, 10,000 gallons of water wasted in the home every year, which is enough to fill a backyard swimming pool.
- The amount of water leaked from U.S. homes could exceed more than 1 trillion gallons per year. That's equivalent to the annual water use of Los Angeles, Chicago, and Miami combined.
- Ten percent of homes have leaks that waste 90 gallons or more per day.
- Common types of leaks found in the home include leaking toilet flappers, dripping faucets, and other leaking valves. All are easily correctable and, in most cases, don't require a major investment and can be fixed or replaced by do-it-yourselfers.
- Fixing easily corrected household water leaks can save homeowners more than 10 percent on their water bills.

<u>Click here</u> to learn more about Fix a Leak Week, how to detect leaks, and how to fix leaks.

<u>Click here</u> to learn 50 tips from the PUCN to conserve water and lower your water bill.

## **Know Your Rights**

Do utilities offer payment plans for past due

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### amounts?

A customer who falls behind on a utility bill may avoid disconnection of service by agreeing to pay the overdue balance in monthly installments. If the customer fails to make a payment as specified in the agreement, the utility must give notice before terminating service.

Telephone utilities must offer at least one such payment arrangement per year.

For more information, review the PUCN's utility bills FAQs.

### **More Information**

For more information about the PUCN and its proceedings, please <u>click</u> here.

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